



# Accent® Software Update Instructions – NuVoice®

## Updating Your Device Software using a USB Flash Drive

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Available NuVoice software updates are posted on the PRC website as downloadable files. You can perform the updates by either using a computer and USB flash drive or by using a wireless internet connection. These instructions explain how to use a computer and USB flash drive. Separate instructions are available for using a wireless internet connection. You can perform USB updates on either a dedicated or integrated device.

**Important!** Some updates will take longer than others. You won't know how long the update will take, so we recommend that you plan downloads for when you will not need to use your device and can keep an eye on the download progress.

1. Insert your USB flash drive into your computer.
2. Go to the PRC website [www.prentrom.com](http://www.prentrom.com).
3. Select **Support > Manuals and Downloads**.
4. Under “Devices & Access Products/Empower”, select **Accent - NuVoice**.
5. Under “Featured Downloads”, select **Download: NuVoice USB Flashdrive Software Update – Accent 800, 1000, 1200, 1400**.
6. Under “Accent USB Flashdrive Software Update – NuVoice”, do the following:
  - Select **I agree to the End User License Agreement**.
  - Select **Download**.
7. Copy the downloaded file **NuVoice.update** to your computer's desktop.
8. Copy the file from the computer's desktop to your USB flash drive.
9. Turn on your Accent device and plug in the battery charger.
10. Remove the USB flash drive from the computer and insert it into the device.
11. On the device, select the **Tools** key and select **Toolbox** from the menu.
12. Select **Maint Menu** and then select **Software Update Menu**.
13. Select **USB Update** and click **Yes** at the prompt to begin the update.
14. When the update is complete, remove the USB flash drive from the device.
15. When the device is running the new software, unplug the battery charger.